# David Stidham \* December 13, 2018

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1	53	UNITED STATES	BANKRUPTCY COURT
2			ISTRICT OF MISSOURI
3			DIVISION
4		WEGIEN	DIVIDION
		in re:	)
5		ROSA NICHOLE RENEE JAMES,	) Case No. 17-41965-BTF7 )
7		Debtor.	) )
8		DANIEL J. CASAMATTA, ACTING UNITED STATES	) 30(b)(6) Deposition of ) BK Billing through:
9		TRUSTEE,	) ) David Stidham
10		Plaintiff,	) )
11		vs.	, )
12		CASTLE LAW OFFICE OF KANSAS CITY, PC, a	) ) )
13		Missouri Professional Corporation,	) Adv. Case No. 18-4168-CAN
14		Defendant.	, )
15			)
16		and	) )
17		JASON C. AMERINE,	) )
18		Defendant.	)
19			
20		December 13	and 14, 2018
21			istensen & Jensen
22			outh, Suite 1100 ty, Utah 84101
23			
24		Dawn Pe	Kent, RPR, CRR and rry, CSR
25		Notary Public in and	for the State of Utah
			EXHIBIT 3

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24		
25	(Continued on following page)	

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1	APPEARANCES
2	ALSO PRESENT:
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1 PROCEEDINGS 2 3 David M. Stidham, called as a witness, being first duly sworn, 4 5 was examined and testified as follows: 6 7 EXAMINATION 8 BY MR. MILLER: 9 This is a Rule 30(b)(6) deposition of BK 0. 10 Billing, LLC which is a Utah entity in connection with 11 four related adversary proceedings in the United States 12 Bankruptcy Court for the Western District of Missouri 13 which have been, for pretrial purposes, consolidated in 14 regards to the case of In Re Rosa Nichole Renee James. 15 And the adversary style is Daniel Casamatta versus 16 Castle Law Office of Kansas City, PC and Jason C. Amerine under case number 18-4168. 17 18 Would you state your name, sir. 19 Α. Yes. David Michael Stidham. 20 And you have been designated by BK Billing Q. 21 as the witness to appear here today; is that correct? 22 Α. Yes. 23 And I know that you have been previously 24 examined in a deposition before by Ms. Cayton but I'm 25 going to go over some rules just so we are all clear.

- 1 Everything that we are going to say today is going to
- 2 be recorded by the court reporter, so I need you to
- 3 answer my questions verbally. Okay?
- 4 A. Okay.
- 5 Q. I will try and wait for you to finish your
- 6 answer before I ask the next question, and if you'll
- 7 wait until I finish my question, that way she can make
- 8 a clear record.
- 9 A. Okay.
- 10 Q. I notice you are nodding your head and
- verbally answering my question, so that's good.
- 12 Sometimes witnesses just nod their head and she can't
- 13 take that down.
- 14 I don't want you to speculate with regards
- 15 to any of my questions. If you don't know the answer,
- 16 I'd like you to tell me that you don't know the answer.
- 17 I may ask you a follow-up question which is, "Does
- anyone in BK Billing know the answer," because this is
- 19 technically a deposition of the corporate entity. So
- 20 we might try and work with your counsel to figure out
- 21 if there's another way to get the information. Okay?
- 22 A. Okay.
- Q. Why don't you go ahead and state what your
- 24 role with BK Billing is.
- 25 A. I'm the CEO of BK Billing.

1	Q. And how long have you been the CEO?
2	A. I have been the CEO of BK Billing since
3	its founding.
4	Q. And when was that?
5	A. February of 2016.
6	Q. Okay. And don't be offended by my next
7	questions but I ask them to every witness. Have you
8	taken any drugs or alcohol in the last 24 hours that
9	would affect your ability to testify today?
10	A. No.
11	Q. Do you have any condition, mental or
12	otherwise, that would affect your ability to recall
13	events?
14	A. No.
15	Q. There's a binder of exhibits in front of
16	you and I'd like you to turn to the very first exhibit.
17	And I'll represent to you that this is a Notice of
18	Deposition, together with a subpoena issued in this
19	case. Have you seen this document before?
20	A. Yes.
21	Q. Okay. And would you agree that this is
22	the notice and subpoena under which you are appearing
23	here today?
24	A. Yes.
25	Q. Okay. If you'd turn to the sixth page of

1	Α.	Yes.
2	Q.	And who were those conversations with?
3	Α.	Tyler Olson, Sean Mawhinney, and a few
4	other emplo	oyees that probably were present at various
5	conversatio	ons.
6	Q.	How many employees does BK Billing have?
7	A.	We have approximately twelve or thirteen.
8	Q.	You mentioned somebody by the name of
9	Tyler Olson	n. What is his role at BK Billing?
10	A.	He is the COO of BK Billing.
11	Q.	What are his responsibilities?
12	A.	Operations.
13	Q.	When you say "operations," could you be a
14	little more	e specific?
15	A.	Yes. General management of the company.
16	Q.	Okay. And you mentioned Mr. Mawhinney; is
17	that correc	et?
18	Α.	Yes.
19	Q.	And what is Mr. Mawhinney's role in BK
20	Billing?	
21	Α.	Predominantly customer service.
22	Q.	Does he have a title within BK Billing?
23	Α.	Yes.
24	Q.	What is that title?
25	Α.	President.

1	Q.	And how long has he been the president of
2	BK Billing?	
3	Α.	Since about its since about February of
4	2016, I wou	ald say.
5	Q.	Did you have any discussions with Jason
6	Amerine or	anyone at Castle Law Firm about this
7	deposition?	
8	Α.	Yes.
9	Q.	What discussions did you have?
10		Well, let me ask you this question: Who
11	did you dis	cuss this deposition with?
12	Α.	Jason Amerine.
13	Q.	What discussions did you have with
14	Mr. Amerine	9?
15	Α.	That we would do the deposition and then
16	we would di	scuss where to go from there.
17	Q.	Did you discuss with Mr. Amerine what
18	questions m	night be asked and how to answer them?
19	Α.	No. Not necessarily.
20	Q.	How many times did you speak with
21	Mr. Amerine	about this deposition?
22	Α.	Once by phone.
23	Q.	Do you recall when that occurred?
24	Α.	Saturday morning.
25	Q.	This past Saturday?

1	Corporation	1?
2	A.	I believe 2013 to present.
3	Q.	So that corporation still exists?
4	A.	Yes.
5	Q.	And you are still employed by that
6	corporation	a, as well?
7	A.	No, I would not say employed. It's an
8	entity that	I own.
9	Q.	Does that entity have active clients?
10	Α.	Yes.
11	Q.	Are any of them clients of BK Billing?
12	Α.	No.
13	Q.	What would you say BK Billing's primary
14	business is	?
15	Α.	Factoring.
16	Q.	Factoring of attorneys' fees?
17	Α.	Of factoring of any accounts receivable.
18	Q.	Does BK Billing factor any accounts
19	receivable	currently that are not attorneys' fees?
20	Α.	Yes.
21	Q.	What other types of accounts does BK
22	Billing cur	rently factor?
23	Α.	Construction.
24	Q.	Does BK Billing factor attorneys' fees
25	other than	bankruptcies?

1	Α.	Yes.
2		What other types of law does BK Billing
3	factor fees	-
4		Relevance?
5		MR. MILLAR: It's my job to assert the
6	objection.	
7		THE WITNESS: I'm just being curious.
8		MR. MILLAR: Just answer the question.
9	Α.	Family, DUI, that's what I would say.
10	Q.	(By Mr. Miller) Okay. What percentage of
11	BK Billing's	clients would be bankruptcy attorneys of
12	its overall	client base?
13	Α.	A significant percentage.
14	Q.	More than 50?
15	А.	Yes.
16	Q.	More than 75?
17	Α.	No. Perhaps. I don't know right off the
18	top of my he	ead, but perhaps. You're getting pretty
19	close.	
20	Q.	With respect to factoring bankruptcy fees,
21	would it be	a fair statement that BK Billing believes
22	that the att	corneys are the clients of BK Billing?
23	Α.	Yes.
24	Q.	Do you have any direct contractual
25	relationship	with the bankruptcy debtors?

-		raye 14
1	А.	No.
2	Q.	Generally speaking, how would an attorney
3	who wanted	to do let me restate this. How would a
4	bankruptcy	attorney wanting to do business with BK
5	Billing sig	n up with you?
6	Α.	Website.
7	Q.	What information, generally, would they
8	provide you	1?
9	Α.	Would the attorney provide us?
10	Q.	Yes.
11	Α.	Their Bar number, the EIN of their law
12	firm or ent	ity that they have, their address, personal
13	contact inf	formation, and goals.
14	Q.	When you say "goals," you mean the goals
15	for the law	firm?
16	Α.	Yes.
17	Q.	Is Castle Law Firm a client of BK Billing?
18	Α.	Yes.
19	Q.	Okay. What information did Castle Law
20	Firm provid	le to BK Billing when it became a client?
21	Α.	That information.
22	Q.	Okay. Is there a written document that
23	that was pr	covided?
24	Α.	Yes.
25	Q.	You would then enter into a contractual

	<del>_</del>
1	relationship with the client attorney; is that correct?
2	A. Yes.
3	Q. Generally speaking, does BK Billing have
4	any role in setting the fees that the lawyer clients
5	charge?
6	A. No.
7	Q. Is there ever a case where BK Billing, or
8	I should say is there ever a bankruptcy case in which
9	BK Billing assisted a lawyer in setting fees?
10	A. No.
11	Q. If an attorney has a case that they want
12	to factor with BK Billing, how would they provide that
13	information to you?
14	A. Upload information into our software.
15	Q. What information would they upload?
16	A. They would generally attach a copy of the
17	contract between themselves and their client. They
18	would upload a copy of the payment authorization which
19	would have their fee schedule. They would that's
20	about it.
21	Q. Are you familiar with the term
22	"bifurcation"?
23	A. Yes.
24	Q. What is BK Billing's understanding of the
25	term "bifurcation of fees"?

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1	Α.	Splitting into two parts.
2	Q.	A part that is pre-petition and a part
3	that's post	-petition?
4	Α.	Are you speaking about for bankruptcy
5	specificall	y?
6	Q.	Let's assume, unless I say otherwise, I'm
7	talking abo	out bankruptcy specifically. So with regard
8	to bankrupt	cy cases, when you are talking about
9	splitting f	ees into two parts you are talking about a
10	pre-petitic	n and a post-petition part, right?
11	Α.	Yes.
12	Q.	You said that the attorney would attach a
13	contract.	Would he, in a bankruptcy context, would he
14	attach both	contracts or only one?
15	Α.	Both the pre-petition and post-petition
1.0		

- 17 Q. Yes. Would they attach both a
- 18 pre-petition and post-petition contract, or just one
- 19 contract?

contracts?

16

- 20 A. I believe all that is required is the
- 21 post-petition contract. But out of habit, some
- 22 attorneys have uploaded both contracts.
- Q. Does BK Billing have any underwriting
- 24 standards with respect to its client attorneys in
- 25 determining who it will do business with?

1	A. What do you mean specifically?
2	Q. Well, does BK Billing do any investigation
3	into client attorneys who want to do business with BK
4	Billing?
5	A. What do you mean by "investigation"?
6	Q. Do you review any records with respect to
7	the attorney before you accept them as a client?
8	A. What kind of records specifically are you
9	talking about?
10	Q. Any records.
11	A. Yes, there are times when we review
12	records to determine who we will work with at BK
13	Billing.
14	Q. And what records would you typically
15	review?
16	A. Their standing with the Bar, Pacer filing
17	data, and bank information.
18	Q. With respect to Pacer filing data, what
19	are you specifically looking for?
20	A. Volume of cases.
21	Q. So would it be a fair statement that BK
22	Billing is looking to do business with attorneys who
23	have a certain volume of filing?
24	A. Not necessarily.
25	Q. Has BK Billing ever rejected an attorney

1	who wanted to do business with them?
2	A. Yes.
3	Q. How often would you say that occurs?
4	A. Quite often.
5	Q. What are the typical reasons for rejecting
6	an attorney who wants to do business with BK Billing?
7	A. Fit. We just don't feel it's a good fit.
8	Q. When you say "fit," what is BK Billing
9	looking for in terms of a fit?
10	A. An attorney with experience and a good
11	track record with the Bar, who is compliant with the
12	bankruptcy code and understands the bankruptcy code
13	well enough to be compliant with it, and local rules.
14	So we look for experience that way. And we are looking
15	for financial viability when we look at financial
16	records. We are also looking for attorneys who have a
17	social impact desire to create more access to legal
18	services through legal innovation.
19	Q. Do you know if any type of records were
20	reviewed with respect to Castle Law and Mr. Amerine?
21	A. Yes.
22	Q. What records were reviewed by BK Billing
23	before he entered into an agreement with the company?
24	A. I believe bank records and Pacer data, and
25	I cannot recall specifically but I would imagine we

- 1 would have checked the Bar, as well, in Missouri.
- Q. Who typically would conduct that review
- 3 within BK Billing?
- A. Now we have two or three people that would
- 5 perform that review. In the case of Amerine and Castle
- 6 Law, I'm not sure who performed that.
- 7 Q. Okay. And in July of 2017, did BK Billing
- 8 have underwriting guidelines with respect to factoring
- 9 particular bankruptcy cases?
- 10 A. Could you define "particular"?
- 11 Q. Well, in June or July of 2017, did you
- 12 review each bankruptcy case that an attorney proposed
- 13 to factor with you to determine if it met any sort of
- 14 internal guidelines?
- 15 A. Yes.
- 16 Q. What were those guidelines?
- 17 A. First, it needed to be a post-petition
- 18 contract, so we verified that a case had been filed in
- 19 Pacer; we verified, via Pacer, that a case had been
- 20 filed. And then the second step would be to verify the
- 21 amount of the contract, that a contract was signed and
- 22 executed properly, that there was an attaining payment
- 23 schedule with the client, between the attorney and the
- 24 client. And that would be about it, I would imagine.
- 25 Q. Okay. In July of 2017, did BK Billing

1	review each agreement to determine if a debtor could
2	afford to make the payments that were proposed?
3	A. What do you mean by "afford"?
4	Q. Let me ask it this way: Did BK Billing
5	have any guidelines for accepting factoring with regard
6	to the amount of money a debtor made?
7	A. Yes.
8	Q. Okay. What were those guidelines in July
9	of 2017?
10	A. Those guidelines have changed as
11	information has come in. In July of 2017, I would
12	imagine it would be a percentage that the payment to
13	the attorney could not exceed a certain percentage of
14	the gross total income of the client. So we would
15	verify client gross income, and then there was a
16	calculation that said that a certain percentage of the
17	gross client income could go to an attorney monthly
18	payment, and that if the payment schedule fit within
19	that parameter we would agree to accept it for
20	factoring.
21	Q. Do you know what that percentage was?
22	A. No.
23	Q. Does BK Billing have records that would
24	indicate what that percentage was in July of 2017?
25	A. Yes.

1	that were issued in the four bankruptcy cases?
2	A. I believe so, yes.
3	Q. And did BK Billing comply with the
4	subpoena?
5	A. To my knowledge, yes.
6	Q. Okay. It's true that BK Billing produced
7	records to our office responsive to the subpoena; is
8	that correct?
9	A. Yes.
10	Q. Do you know who conducted the search for
11	those records?
12	A. Yes.
13	Q. Who did that?
14	A. Tyler Olson.
15	Q. To the best of BK's knowledge, the
16	documents produced are all the documents in its
17	possession responsive to these subpoenas?
18	A. Yes.
19	Q. Let's turn back to Exhibit 2. For the
20	record, this has a Bates stamp on it that is labeled
21	BKB, the underlying case number in one of the
22	bankruptcy cases, and then 03 through 09. Do you see
23	that at the bottom?
24	A. Yes.
25	Q. Is this one of the documents that was

1	produced in	n response to the subpoena that is Exhibit
	_	response to the subpoena that is exhibit
2	19?	
3	Α.	Yes.
4	Q.	Have you seen this document before?
5	Α.	Yes.
6	Q.	And is this a copy of the initial contract
7	between BK	Billing and Castle Law Office?
8	Α.	Yes.
9	Q.	And was the purpose of this agreement to
10	govern the	factoring of fees between Castle Law and BK
11	Billing?	
12	A.	Yes.
13	Q.	Do you know who drafted this agreement?
14	A.	Yes.
15	Q.	Who?
16	A.	Dave Evans.
17	Q.	Who is Mr. Evans?
18	Α.	He is our primary counsel at Kirton
19	McConkie.	
20	Q.	So he is outside counsel that BK Billing
21	retained fo	or the purpose of doing this work?
22	A.	Yes.
23		Can I clarify something?
24	Q.	Sure.
25	A.	Dave is our representative at Kirton

- 1 McConkie. I'm not sure who he engaged in his firm to
- 2 actually write or produce those contracts.
- Q. Okay. But it's a fair statement that
- 4 these were drafted by outside counsel retained by BK
- 5 Billing?
- 6 A. Yes.
- 7 Q. Do you know if any ethics lawyer ever
- 8 reviewed this agreement?
- 9 A. Yes.
- 10 **Q.** Who?
- 11 A. Adelaide Maudsley.
- Wait a minute. We are talking about this
- 13 accounts receivable assignment agreement.
- 14 Q. Yes.
- 15 A. In regards to bankruptcy ethics
- 16 specifically, Adelaide Maudsley at Kirton McConkie. We
- 17 also had other counsel that reviewed it.
- 18 Q. And who is the other counsel that reviewed
- 19 this agreement?
- 20 A. We have an attorney that we use for
- 21 factoring who, frankly, we view as a proprietary
- 22 connection for our business that we are not wanting to
- 23 disclose. But yes, we have had other attorneys review
- 24 this document.
- 25 Q. Let's talk about some specifics in the

- 1 agreement for a minute.
- 2 A. Okay.
- 3 Q. At the very bottom, paragraph 1 of the --
- 4 numeral paragraph 1 of the agreement governs the
- 5 purchase price for the purchase of the agreement, or
- 6 the contract; is that correct?
- 7 A. Yes.
- 8 Q. And it indicates that Castle Law would
- 9 sell accounts to BK Billing in exchange for 70 percent
- of the face value of that agreement; is that correct?
- 11 A. Yes.
- 12 Q. It also says that Castle Law would be paid
- 13 within two to three days after providing BK Billing
- 14 with all the documents regarding an individual account;
- 15 is that correct?
- 16 A. Yes.
- 17 Well, hold on. I said yes too soon.
- 18 **Q.** Okay.
- 19 A. It says, "BK Billing will pay the Purchase
- 20 Price to the Firm within two to three business days
- 21 after BK Billing's approval of the Firm's Transferred
- 22 Accounts uploaded to the BK Billing online portal." So
- 23 documents could be uploaded into the portal, but unless
- 24 they got through underwriting there would not be a
- 25 transfer of funds until that occurred.

1	Q. So BK Billing does do underwriting with
2	respect to every contract?
3	A. Yes.
4	Q. Okay. And that was the criteria that we
5	were talking about earlier; is that correct?
6	A. Yes.
7	Q. Who does the actual underwriting review at
8	BK Billing?
9	A. For each individual contract?
10	Q. Yes. Do you have staff that do that?
11	A. Yes.
12	Q. Are those lawyers?
13	A. No.
14	Q. Okay. Do you reject contracts routinely?
15	A. No. Not routinely, no.
16	Q. Okay. Does BK Billing ever reject any
17	contracts that are submitted for factoring?
18	A. Yes.
19	Q. Has BK Billing rejected any contract
20	submitted by Castle Law Office?
21	A. I'm not sure. I would imagine the answer
22	is yes.
23	Q. Does BK Billing keep any records with
24	respect to contracts that's rejected for factoring?
25	A. Yes.
I	

- 1 proceed with a processing fee, which is in the
- 2 contract, but rarely is executed.
- 3 Q. Let's turn to paragraph 4.1. Do you see
- 4 that?
- 5 A. Yes.
- 6 Q. The firm is obligated and when I say
- 7 "the firm" I'm talking about Castle Law firm in this
- 8 case to finish the representation of all debtor
- 9 clients on which it's factored fees with you; is that
- 10 correct?
- 11 A. I don't totally understand the question.
- 12 Q. Let me ask it a different way. The
- 13 contract requires that Castle Law continue to provide
- services to the debtor, even after it's factored fees
- 15 with your firm?
- 16 A. Yes. The attorney is bound to their
- 17 contractual obligations to their client, yes.
- 18 Q. Paragraph 4.2 talks about the engagement
- 19 agreement; do you see that?
- 20 A. Yes.
- 21 Q. And is that the engagement agreement
- 22 between Castle Law and Castle Law's clients?
- 23 A. Let me review it so I can answer that
- 24 appropriately.
- 25 Q. Sure. Take your time.

1	A. Yes.
2	Q. So these are certain standards under which
3	Castle Law is contracting to BK Billing that it will
4	let me rephrase that.
5	Paragraph 4.2 is concerned with the
6	disclosures that will be made to the client of the law
7	firm in engagement agreements between the law firm and
8	its clients.
9	A. Yes.
10	MR. KOEHLER: Objection to the extent it
11	calls for a legal conclusion.
12	Go ahead.
13	A. Sorry. I'm not trying to be difficult,
14	but would you repeat that so I can answer it
15	accurately?

- Q. Sure. To the best of BK Billing's
- 17 understanding, the purpose of Section 4.2 is to impose
- 18 certain standards in the agreement between the law
- 19 firm, in this case Castle Law, and Castle Law's
- 20 clients.
- MR. KOEHLER: Same objection.
- Go ahead. Thank you.
- 23 A. Yes.
- Q. So, for example, the very first sentence
- 25 says, "The Firm does hereby affirm, represent, and

- 1 warrant that the Transferred Accounts discloses the
- 2 existence or potential existence of this Agreement."
- 3 Is that correct?
- 4 A. Yes.
- 5 Q. So it is BK Billing's -- well, let me
- 6 strike that.
- 7 The contract work requires that Castle Law
- 8 would need to disclose the existence of this agreement
- 9 and any agreement with its clients it was proposing to
- 10 factor?
- 11 A. That is what the contract states, yes.
- 12 Q. Okay. And then 4.2(b) says that they will
- 13 disclose -- I'm sorry. 4.2 says that the client of the
- law firm has been provided an opportunity to ask the
- 15 law firm questions regarding the sale or potential sale
- of the account. Do you see that?
- 17 A. Yes.
- 18 Q. So you're requesting that Castle Law
- 19 represent that they have done that in each one of their
- 20 cases?
- 21 A. Yes.
- Q. Okay. And (c) says, "Client has
- 23 acknowledged that the Firm has answered all such
- 24 questions to the Client's satisfaction." Is that
- 25 correct?

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Α. 1 Yes. 2 So it's BK Billing's understanding that Ο. 3 with respect to each factored account, Castle Law is 4 representing it has done that in each case? 5 Α. Yes. 6 Okay. 4.2(d) says, "Client has explicitly Ο. 7 consented in writing to the Firm's assignment of the 8 accounts receivable associated with the Transferred 9 Do you see that? Account." Α. Yes. 10 11 So Castle Law is warranting to BK Billing Q. 12 that the debtor has expressly, in writing, consented to 13 the transfer of the account? 14 Α. Yes. 15 And then (e) says, "Client has explicitly Ο. 16 consented in writing to the Firm's disclosure of 17 certain Client information necessary to the collection 18 of the accounts receivable, such as the Client's name, 19 address, and phone number, together with a copy of the 20 Transferred Account." Do you see that? 21 Α. Yes. 22 Q. So Castle Law is warranting to BK Billing 23 that it has obtained the consent of Castle's clients to 24 make certain disclosures to BK Billing; is that 25 correct?

	<u> </u>
1	A. Yes.
2	Q. Does anybody at BK Billing monitor the
3	agreements that are provided to BK Billing to ensure
4	that they are in conformance with paragraph 4.2 of the
5	contract with Castle?
6	A. Yes.
7	Q. Who does that?
8	A. Our underwriting staff.
9	Q. Are they instructed to do that with
10	respect to every case?
11	A. Yes.
12	Q. Do you know of any cases that BK Billing
13	has accepted for factoring from Castle Law that did not
14	need the warranties in Section 4.2 of this agreement?
15	A. Not specifically, no.
16	Q. Okay. Let's talk about paragraph 4.3 on
17	the next page. Do you see that paragraph?
18	A. Yes.
19	Q. This first sentence of 4.3 requires Castle
20	Law to obtain a mutually agreeable payment
21	authorization from its clients; is that correct?
22	A. Yes.
23	Q. Is that typically referred to as the ACH
24	agreement?
25	A. No.
1	

1 Q. Okay. Is there a particular term of art 2 that BK Billing uses for that authorization? 3 A. I believe we call it a payment 4 authorization form. 5 Q. Well, we can discuss that later, because 6 I'll ask you some specific questions about the ones in 7 this case. But there is a requirement that Castle Law 8 provide you with a signed payment authorization form? 9 A. Yes. 10 Q. Does anyone at BK Billing monitor 11 compliance with this provision with respect to Castle 12 Law? 13 A. Yes. 14 Q. And would that be the underwriting staff? 15 A. Yes. 16 Q. Is there any requirement about when the 17 payment authorization needs to be executed in regards 18 to the filing of this case? 19 A. Yes. 20 Q. And what is that? 21 A. To be specific, we are discussing a 22 bankruptcy case, correct? 23 Q. Correct. With respect to all of these. 24 This contract with let me ask you this question: 25 Has Castle Law firm factored any cases with BK Billing		
A. I believe we call it a payment authorization form.  Q. Well, we can discuss that later, because I'll ask you some specific questions about the ones in this case. But there is a requirement that Castle Law provide you with a signed payment authorization form? A. Yes.  Q. Does anyone at BK Billing monitor compliance with this provision with respect to Castle Law?  A. Yes.  Q. And would that be the underwriting staff? A. Yes.  Q. Is there any requirement about when the payment authorization needs to be executed in regards to the filing of this case?  A. Yes.  Q. And what is that? A. To be specific, we are discussing a bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	1	Q. Okay. Is there a particular term of art
authorization form.  Q. Well, we can discuss that later, because I'll ask you some specific questions about the ones in this case. But there is a requirement that Castle Law provide you with a signed payment authorization form? A. Yes. Q. Does anyone at BK Billing monitor compliance with this provision with respect to Castle Law? A. Yes. Q. And would that be the underwriting staff? A. Yes. Q. Is there any requirement about when the payment authorization needs to be executed in regards to the filling of this case? A. Yes. Q. And what is that? A. To be specific, we are discussing a bankruptcy case, correct? Q. Correct. With respect to all of these. This contract with let me ask you this question:	2	that BK Billing uses for that authorization?
I'll ask you some specific questions about the ones in this case. But there is a requirement that Castle Law provide you with a signed payment authorization form?  A. Yes.  Q. Does anyone at BK Billing monitor compliance with this provision with respect to Castle Law?  A. Yes.  Q. And would that be the underwriting staff?  A. Yes.  Q. Is there any requirement about when the payment authorization needs to be executed in regards to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	3	A. I believe we call it a payment
I'll ask you some specific questions about the ones in this case. But there is a requirement that Castle Law provide you with a signed payment authorization form?  A. Yes.  Q. Does anyone at BK Billing monitor compliance with this provision with respect to Castle Law?  A. Yes.  A. Yes.  Q. And would that be the underwriting staff?  A. Yes.  Q. Is there any requirement about when the payment authorization needs to be executed in regards to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	4	authorization form.
this case. But there is a requirement that Castle Law provide you with a signed payment authorization form?  A. Yes.  Q. Does anyone at BK Billing monitor compliance with this provision with respect to Castle Law?  A. Yes.  Q. And would that be the underwriting staff? A. Yes.  Q. Is there any requirement about when the payment authorization needs to be executed in regards to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	5	Q. Well, we can discuss that later, because
provide you with a signed payment authorization form?  A. Yes.  Q. Does anyone at BK Billing monitor  compliance with this provision with respect to Castle  Law?  A. Yes.  Q. And would that be the underwriting staff?  A. Yes.  Q. Is there any requirement about when the  payment authorization needs to be executed in regards  to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a  bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	6	I'll ask you some specific questions about the ones in
9 A. Yes.  10 Q. Does anyone at BK Billing monitor  11 compliance with this provision with respect to Castle  12 Law?  13 A. Yes.  14 Q. And would that be the underwriting staff?  15 A. Yes.  16 Q. Is there any requirement about when the  17 payment authorization needs to be executed in regards  18 to the filing of this case?  19 A. Yes.  20 Q. And what is that?  21 A. To be specific, we are discussing a  22 bankruptcy case, correct?  23 Q. Correct. With respect to all of these.  24 This contract with let me ask you this question:	7	this case. But there is a requirement that Castle Law
Q. Does anyone at BK Billing monitor  compliance with this provision with respect to Castle  Law?  A. Yes.  Q. And would that be the underwriting staff?  A. Yes.  Q. Is there any requirement about when the  payment authorization needs to be executed in regards  to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a  bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	8	provide you with a signed payment authorization form?
compliance with this provision with respect to Castle  Law?  A. Yes.  Q. And would that be the underwriting staff?  A. Yes.  Q. Is there any requirement about when the  payment authorization needs to be executed in regards  to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a  bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	9	A. Yes.
12 Law?  13 A. Yes.  14 Q. And would that be the underwriting staff?  15 A. Yes.  16 Q. Is there any requirement about when the  17 payment authorization needs to be executed in regards  18 to the filing of this case?  19 A. Yes.  20 Q. And what is that?  21 A. To be specific, we are discussing a  22 bankruptcy case, correct?  23 Q. Correct. With respect to all of these.  24 This contract with let me ask you this question:	10	Q. Does anyone at BK Billing monitor
A. Yes.  Q. And would that be the underwriting staff?  A. Yes.  Q. Is there any requirement about when the  payment authorization needs to be executed in regards  to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a  bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	11	compliance with this provision with respect to Castle
Q. And would that be the underwriting staff?  A. Yes.  Q. Is there any requirement about when the  payment authorization needs to be executed in regards  to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a  bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	12	Law?
A. Yes.  Q. Is there any requirement about when the payment authorization needs to be executed in regards to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	13	A. Yes.
Q. Is there any requirement about when the payment authorization needs to be executed in regards to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	14	Q. And would that be the underwriting staff?
payment authorization needs to be executed in regards to the filing of this case?  A. Yes.  Q. And what is that?  A. To be specific, we are discussing a bankruptcy case, correct?  Q. Correct. With respect to all of these.  This contract with let me ask you this question:	15	A. Yes.
to the filing of this case?  19 A. Yes.  20 Q. And what is that?  21 A. To be specific, we are discussing a  22 bankruptcy case, correct?  23 Q. Correct. With respect to all of these.  24 This contract with let me ask you this question:	16	Q. Is there any requirement about when the
19 A. Yes.  20 Q. And what is that?  21 A. To be specific, we are discussing a  22 bankruptcy case, correct?  23 Q. Correct. With respect to all of these.  24 This contract with let me ask you this question:	17	payment authorization needs to be executed in regards
20 Q. And what is that? 21 A. To be specific, we are discussing a 22 bankruptcy case, correct? 23 Q. Correct. With respect to all of these. 24 This contract with let me ask you this question:	18	to the filing of this case?
21 A. To be specific, we are discussing a 22 bankruptcy case, correct? 23 Q. Correct. With respect to all of these. 24 This contract with let me ask you this question:	19	A. Yes.
22 bankruptcy case, correct?  23 Q. Correct. With respect to all of these.  24 This contract with let me ask you this question:	20	Q. And what is that?
Q. Correct. With respect to all of these.  This contract with let me ask you this question:	21	A. To be specific, we are discussing a
24 This contract with let me ask you this question:	22	bankruptcy case, correct?
	23	Q. Correct. With respect to all of these.
25 Has Castle Law firm factored any cases with BK Billing	24	This contract with let me ask you this question:
	25	Has Castle Law firm factored any cases with BK Billing

- 1 that are not bankruptcy related?
- 2 A. Not to my knowledge.
- 3 Q. Okay. So the purpose of this agreement
- 4 that we are talking about, which is Exhibit 2, was to
- 5 factor bankruptcy cases? Or factor fees in bankruptcy
- 6 cases?
- 7 A. The specific reason for this contract is
- 8 to factor attorney fees with Castle Law. Castle Law
- 9 predominantly practices in bankruptcy, and so the
- 10 majority of the factoring opportunities that we have
- 11 had with Castle Law have been bankruptcy. However,
- 12 this agreement could just as easily transfer to other
- 13 areas of law if Castle Law chose to engage in those
- 14 areas of law.
- 15 Q. To the best of BK Billing's knowledge, has
- 16 there been any discussion between BK Billing and Castle
- 17 Law about factoring fees in cases other than
- 18 bankruptcy?
- 19 A. Yes.
- Q. And what area of law was that in regards
- 21 to?
- A. Family, DUI, immigration.
- 23 O. And when did those conversations occur?
- A. May or June of 20-- well, I'm not sure.
- 25 Let me take a pause so I can answer that appropriately.

- 1 I believe there are e-mails that discuss when we
- 2 visited Kansas City. I remember having a conversation
- 3 with Jason Amerine about those other possibilities when
- 4 we visited Kansas City, whenever that was. I'm not
- 5 sure exactly when that was.
- 6 Q. Let me ask you this question, and maybe
- 7 this will help you. When you say visiting Kansas City,
- 8 you were attending an American Bankruptcy conference in
- 9 Kansas City; is that correct?
- 10 A. Yes.
- 11 Q. And I believe that conference was the
- 12 Midwestern Bankruptcy Institute; is that correct?
- 13 A. I believe so, yes.
- 14 O. And that would have been the 2017
- 15 conference?
- 16 A. Yeah. I think that was right.
- 17 Q. Okay. If I represented to you that that
- 18 conference occurred in early October of 2017, would
- 19 that refresh your recollection?
- 20 A. I'd take your word for it, yeah.
- 21 Q. So you met with Mr. Amerine while you were
- 22 in Kansas City?
- 23 A. Yes.
- Q. Did you discuss the factoring of
- 25 bankruptcy fees during that?

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1	A. Yes.
2	Q. And what generally do you recall
3	discussing?
4	A. Stay compliant with the bankruptcy code
5	and the local rules and enjoy the fruits of offering
6	zero down bankruptcy to your clients who need access to
7	their services right now. And it is your right, under
8	the bankruptcy code, to execute post-petition contracts
9	for post-petition services.
10	Q. What is BK Billing's understanding of the
11	term "zero down bankruptcy"?
12	A. Our understanding of the term zero down
13	bankruptcy at BK Billing is when a client, or potential
14	client, of an attorney would approach the attorney
15	needing a Chapter 7 bankruptcy to be filed for them and
16	would then seek some means to pay the attorney for
17	those legal services.
18	It is our understanding of the bankruptcy
19	code that the automatic stay is a pretty powerful
20	dividing line, and that anything that happens
21	pre-petition is therefore subject to the automatic stay
22	and is a pre-petition service or contract; and that
23	anything that happens post-petition would not be

subject to the automatic stay and is therefore a

post-petition contract for post-petition services which

24

25

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are legally within the right of the attorney to offer 1 2 to his clients, and the clients to pay the attorney for 3 those services. That is the official position of BK 4 Billing. 5 A zero down bankruptcy specifically would 6 address a client who came to an attorney for 7 pre-petition services, and the attorney would disclose to that client that, "I will represent you for 8 pre-petition services, and then once I file your case, 9 you have a few options: You may choose again for me to 10 represent you in the providing of post-petition 11 services; you may choose to represent yourself and 12 13 continue in post-petition representation; or you may 14 choose to hire another attorney to provide post-petition services for you." 15 16 "If you do a pre-petition agreement, I might not necessarily charge you any money at all to do 17 18 your pre-petition services, which, once I file your petition, invokes the automatic stay and draws a pretty 19 powerful line in the sand. And then once that case is 20 21 filed and you have some options as far as what is 22 needed to continue your bankruptcy case, I may be in a 23 position to help you perform or to help you provide 24 those post-petition services for a contracted amount or 25 fee, which would then be post-petition payments, or an

- 1 up-front fee if you have it." Most debtors in that
- 2 situation do not, after having filed a bankruptcy, and
- 3 so they will construct some sort of payment arrangement
- 4 with the attorney for the post-petition services that
- 5 they desire to hire and will have the attorney perform
- 6 post-petition. That is BK Billing's official opinion
- 7 on what a zero down bankruptcy is.
- 8 Q. Okay. So I want to ask you some questions
- 9 about what you just said.
- 10 A. Sure.
- 11 Q. So it is BK Billing's belief that the fee
- 12 that is charged in the post-petition contract cannot be
- 13 for services that were rendered pre-petition.
- 14 A. Yes.
- 15 Q. Are you aware of any client -- let me
- 16 rephrase this. Through your discussions with
- 17 Mr. Amerine and Castle Law, are you aware of any
- 18 clients who have used the zero down model who have not
- 19 retained Castle for the post-petition agreement?
- A. Not offhand, no.
- Q. Okay. Through your discussions with all
- 22 of your client attorneys, are you aware of cases in
- 23 which debtors who have retained them for the
- 24 pre-petition services have not retained them for
- 25 post-petition services?

	i ago oo
1	A. Not specifically, no.
2	Q. Okay. I want to turn back to this
3	agreement for a second. I want to look at paragraph
4	4.4 of this agreement, which deals with collections.
5	Would you agree with that?
6	A. Yes.
7	Q. And paragraph 4.4 appears to require the
8	law firm to cooperate with BK Billing in collecting
9	delinquent accounts; is that correct?
10	A. I believe so, yes.
11	Q. There is, it appears, a buy-back provision
12	in that; is that correct?
13	A. Yes.
14	Q. Is BK Billing aware of any Castle Law firm
15	accounts that have become delinquent?
16	A. Yes.
17	Q. Okay. Have there been collection actions
18	taken against any Castle Law clients related to the
19	delinquency?
20	A. Could you define "collection actions"?
21	Q. Any activity well, let me ask it this
22	way: What kind of collection activities would BK
23	Billing usually take with respect to delinquent
24	accounts?
25	A. Generally speaking what would you

- 1 define as a delinquent account?
- 2 Q. So a delinquent account would be a debtor
- 3 who hasn't paid on time, who is obligated to make
- 4 payments to BK Billing as a result of the transfer of
- 5 the agreement. Does BK Billing have collection methods
- 6 it would use to attempt to collect the payments that
- 7 were due under the account?
- 8 A. Yes. Generally we work directly with the
- 9 client of the attorney, the client that we know and
- 10 collect payments from, through communicating with them
- 11 through various communication methods, phone numbers,
- 12 e-mails, text messages, and then come to some agreement
- 13 to rectify the delinquency and continue on some form of
- 14 payment plan.
- 15 Q. Okay. Let's hypothetically say that
- 16 doesn't work. Is there a next step that BK Billing
- 17 would take if the debtor either doesn't reach an
- 18 agreement with BK Billing or then defaults on that
- 19 agreement?
- 20 A. There are a few options, yes.
- Q. What steps would BK Billing take?
- 22 A. I think I can answer that question by
- 23 saying this: BK Billing has not sought legal
- 24 collection actions against any of its delinquent
- 25 accounts that I am aware of. However, since this is a

- 1 public document, I would also say that BK Billing
- 2 reserves the right to engage in legal collection
- 3 activities should it feel it were necessary to do so.
- 4 Q. Okay. So as I understand your statement,
- 5 as we sit here today, to the best of your knowledge BK
- 6 Billing has never sued any of the clients involved in a
- 5 bankruptcy case that it has factored fees for?
- 8 A. That is right, yes.
- 9 Q. Has it ever hired a collection agency to
- 10 attempt to collect debts related to a bankruptcy
- 11 contract?
- 12 A. Can we define something?
- 13 **Q.** Okay.
- 14 A. BK Billing is a d/b/a and is now the
- official name of the entity that we are discussing.
- 16 The entity itself predates the launch of BK Billing in
- 17 February of 2016. So in the business practices of BK
- 18 Billing specifically, have there been any lawsuits, or
- 19 hired any collection agencies?
- Q. Well, let me ask you this question, with
- 21 that understanding or that explanation, thank you. So
- 22 this contract is between -- Exhibit 2 is between Castle
- 23 Law Firm and BK Billing, LLC; is that correct?
- 24 A. Yes.
- 25 Q. So has BK Billing, LLC ever retained a

	· <b>U</b>
1	collection agency to attempt to recover fees due on a
2	bankruptcy contract?
3	A. Prior to 2016, yes.
4	Q. Okay. Since 2016?
5	A. No.
6	Q. Is there a certain point at which BK
7	Billing will just write off delinquent debt?
8	A. Yes.
9	Q. Paragraph 4.4 of this agreement does
10	indicate that if BK Billing were to take any legal
11	action, they would need to notify the lawyer
12	beforehand; is that correct?
13	A. Yes.
14	Q. And then the lawyer would have ten days
15	with which to buy back the account; is that correct?
16	A. Yes.
17	Q. And I assume by "buy back the account,"
18	it's BK Billing's understanding that that would mean
19	pay back to BK Billing any amounts that were advanced
20	as payment for that account?
21	A. Yes.
22	Q. Okay. Do you know if Castle Law firm has
23	ever bought back any accounts that have been factored
24	with BK Billing?
25	A. No. Not to my knowledge.

1	May I clarify something?
2	Q. Sure.
3	A. In this case, the idea of buy-back is
4	very, very specific to the entirety of the contract.
5	We do have a working we sometimes call it escrow,
6	although that's not exactly the most accurate term,
7	where we had a percentage of the purchase price that is
8	held back from the total contract value against the
9	risk of future default. That is quite active. That
10	percentage point is quite active.
11	What I understand this provision to mean
12	as buy-back is writing off the entire account in one
13	shot, which does rarely happen. So when we say
14	buy-back as it pertains to this provision, I am unaware
15	of Castle Law having bought back the entirety of the
16	AR. I am aware, however, as is the norm of all of our
17	clients, to have significant action in the holdback
18	account.
19	Q. Okay. Let me ask you this question, and
20	we will get this in a minute: This document was
21	amended, right? There was an amended contract?
22	A. I believe so.
23	Q. And we will get to that in a second. So
24	what I'm asking you about is the original agreement. I
25	have some questions about the holdback, which we will

1	get to when we talk about the amended agreement, okay?
2	A. Okay.
3	Q. So 4.6 says, with that understanding and
4	explanation of what you just told me, that if the law
5	firm, in this case Castle Law, breached any of the
6	representations or warranties, it would be obligated to
7	purchase back the account from BK Billing; is that
8	correct?
9	A. Yes.
10	Q. Do you know if that's ever happened with
11	respect to Castle Law?
12	A. No.
13	Q. Let's turn to paragraph 5.2 at the very
14	bottom of that page. "Use of Client Information and
15	Sale of Account Receivables." Is that correct?
16	A. Yes.
17	Q. And this provision permits BK Billing,
18	with prior notice, to further sell any factored
19	accounts; is that correct?
20	Actually, let me restate that, because I
21	used some words in there that probably aren't going to
22	read right in the transcript.
23	Is it your understanding that there are
24	provisions in paragraph 5.2 of this agreement that
25	would permit BK Billing to further sell accounts that

1	Castle Law's clients under certain circumstances; is
2	that correct?
3	A. Yes.
4	Q. To the best of your knowledge, has BK
5	Billing ever done that with respect to a Castle Law
6	client?
7	A. No.
8	Q. Does BK Billing do that as part of its
9	regular practice?
10	A. Report negatively?
11	Q. Yes.
12	A. No.
13	Q. Okay. Let's move to Exhibit 3. Done with
14	this one. As we mentioned before, you talked about
15	escrowing, and have you seen this document before?
16	A. Yes.
17	Q. And would it be fair to say that is an
18	amendment to Exhibit 2?
19	A. Yes.
20	Q. And that amendment is dated June 26, 2017;
21	is that correct?
22	A. I'm looking for the date. Yes.
23	Q. Okay. And for the record, this was
24	labeled as BK Billing 1 through 2. Was this a document
25	that was produced to our office as a result of the

	<del>_</del>
1	
1	October 2017 subpoena?
2	A. Yes.
3	Q. Okay. To the best of your knowledge this
4	is an accurate copy of the amendment?
5	A. Yes.
6	Q. And what was the purpose of this
7	amendment, to the best of BK Billing's knowledge?
8	A. I believe to adjust the overall purchase
9	price and then the escrowed amount of the accounts
10	receivable assignment agreement.
11	Q. Okay. So as I understand it, this
12	increased the purchase price to 75 percent of the face
13	value of the transferred account.
14	A. Yes.
15	Q. And we didn't discuss this, but
16	"transferred account" in this agreement meant the
17	receivable that was sold to BK Billing; is that
18	correct?
19	A. Yes.
20	Q. Okay. And then it changed how that
21	percentage was disbursed to Castle Law firm; is that
22	correct?
23	A. Yes.
24	Q. And so would it be a fair statement that
25	under the revised agreement, Castle Law would receive

1	60 percent of the face value of the contract initially?
2	A. Yes.
3	Q. Assuming that it met underwriting
4	standards of course. Correct?
5	A. Yes.
6	Q. And then the remaining 15 percent would be
7	placed into some sort of holdback or escrow?
8	A. Yes.
9	Q. Could you just generally explain to me how
10	the escrow works from BK Billing's perspective?
11	A. Yes. So we place we advance 60 percent
12	of the purchase price as opposed to well, let me
13	restate that. We advance 60 percent this is
14	actually worded incorrectly.
15	We advance 60 percent of the overall
16	contract amount that is disbursed by BK Billing to the
17	law firm. We then take 15 percent of the overall
18	contract amount and essentially hold it back off of the
19	advance or purchase amount that we give so that we have
20	some space on the total contract value to make
21	adjustments for delinquent accounts.
22	If the account is over the 15 percent
23	holdback amount for delinquency, then that affects BK
24	Billing. If it is under 15 percent of the delinquency
25	holdback amount, then the delinquency amount is taken

- 1 out of the holdback amount and any remaining funds are
- 2 then disbursed to the attorney.
- 3 Q. Okay. Let's use a hypothetical example
- 4 and we are going to use really simple numbers because
- 5 my math skills are really weak. Let's say the contract
- 6 amount was a thousand dollars. So understand that
- 7 agreement, under that hypothetical agreement, BK
- 8 Billing would, assuming it got all the payments, pay
- 9 \$750 to Castle Law Firm.
- 10 A. Yes.
- 11 Q. So it would initially pay, of that \$1000,
- 12 \$600 to Castle Law Firm initially.
- 13 A. Yes.
- 14 Q. And then it would hold \$150 in that escrow?
- 15 A. Yes.
- 16 Q. Okay. So if the debtor defaulted and
- didn't make payments, Castle Law would be on the hook
- 18 for the first \$150 in that example?
- 19 A. Yes.
- Q. Okay. So BK Billing wouldn't have a
- 21 default risk unless the default was more than \$150.
- 22 A. Yes.
- Q. And then BK Billing would bear the default
- risk of that over the \$150, or that 15 percent.
- 25 A. Yes.

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- So it's a fair statement that Castle Law Q. 2 bears some risk if there is a default of the factoring 3 by its client? It's dependent upon how you define "risk." 4 Α. 5 Well, I'm defining risk as the possibility Q. 6 that it would not get paid the full 75 percent. 7 Α. Of the purchase amount. 8 Q. Correct. 9 Α. Yes. 10 Let's turn to Exhibit 4 and this is Bates Q. 11 stamped 1935 to through 1936 of our production to the 12 defendants in this case. Have you ever seen this 13 document before? Yes. No. This document, no. 14 Α. information looks familiar to me. 15
- 16 Ο. Okay. So why don't I represent that this
- 17 was a printout of a screenshot of a presentation to be
- 18 made at the National Association of Consumer Bankruptcy
- 19 Attorneys, NACBA, from 2017. Is it your understanding
- 20 that there was a presentation made at NACBA's
- 21 conference about zero down bankruptcies?
- 22 Α. Yes.

1

- 23 And people from BK Billing participated in
- 24 that presentation?
- 25 Α. Yes.

- 1 Does BK Billing ever provide any training Q. 2 for its client attorneys on how the factoring of fees 3 works with BK Billing? On how factoring fees for attorney's 4 Α. 5 clients works specifically? 6 Q. Yes. Α. Yes. How often do you provide that training? 8 Q. 9 Generally a few times a year. Α. Individually, upon the needs of the client. 10 11 0. Okay. Do you know if you have ever 12 provided any training to Mr. Amerine with respect to 13 how BK Billing factors fees? 14 Α. Yes. 15 Q. Do you know when he attended trainings 16 provided by BK Billing? 17 Α. No. 18 Q. Would BK Billing have records of who 19 attended each one of its trainings?
- 20 A. It may have records regarding its
- 21 conference calls, yes.
- Q. Okay. We will make a request to see if
- you have such records.
- Do you know if BK Billing, as part of
- 25 those trainings, ever provided advice or a discussion

- 1 share insight, information and opinions with
- 2 BK Billing clients, yes.
- Q. Okay. Let's turn to Exhibit 26. And, for
- 4 the record, this is page 128 in the defendants'
- 5 discovery.
- In the middle of that page, do you see an
- 7 e-mail dated December 15th of 2017 from Mr. Amerine
- 8 that says, "Sean: Can you give us the password to your
- 9 research library on your website?"
- 10 A. Yes.
- 11 Q. Are you -- does BK Billing have a research
- 12 library that is accessible to its client attorneys?
- MR. KOEHLER: I'm going to object just to
- 14 the extent that this is a fraction of an e-mail
- 15 document. To the extent that you are going to ask the
- 16 witness questions about the e-mail, I believe he's
- 17 entitled to know the entire context of the e-mail
- 18 string.
- 19 With that said, you can go ahead and
- 20 answer, sir.
- 21 THE WITNESS: I would not necessarily term
- 22 it a research library, but we do have much information
- 23 that we can provide to our attorneys' clients upon
- 24 their request.
- 25 Q. (By Mr. Miller) Well, let me ask you this

- 1 question: Does BK Billing have a section on its
- 2 website with opinions or other documents that client
- 3 attorneys can access with a password?
- 4 A. BK Billing has a section on its website
- 5 where attorneys can access case law and cases that are
- 6 pertinent to bifurcation and factoring, yes.
- 7 Q. Okay. Do you know what information is
- 8 stored on that website?
- 9 A. Yes.
- 10 Q. Okay. It's just case law regarding the
- 11 various topics you discussed?
- 12 A. Yes. BK Billing has spent many dollars
- 13 and resources in accumulating that information, and
- 14 that is one of the value adds that we provide to our
- 15 attorneys, is the fact that we have done that work and
- 16 we make information easily and readily available to our
- 17 clients, yes.
- 18 Q. Who gathered the documents that appear on
- 19 that website?
- 20 A. It's collaboration.
- 21 Q. Would it only be people at BK Billing?
- 22 A. And attorneys that BK Billing hired for
- 23 that purpose, yes.
- Q. Do you know if that research library was
- 25 actually accessed by somebody at Castle Law Firm?

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1	A. Yes.
2	Q. Okay. So the underwriters, when reviewing
3	a contract to accept it for factoring, would apply
4	these guidelines?
5	A. Yes.
6	Q. Let's talk about the re the provision
7	that says Recourse.
8	Do you see that?
9	A. Yes.
10	Q. What's your understanding of what the word
11	"recourse" means in this document?
12	A. My understanding of what the word
13	"recourse" means is the ability to be held legally
14	responsible for the performance of a contract or
15	financial note.
16	Q. So it's BK Billing's belief that only
17	attorneys that have a negative holdback balance will be
18	responsible for payment of any delinquent amounts?
19	A. Yes.
20	Q. But it is a true statement that with
21	respect to attorneys that have a positive holdback
22	balance, delinquent amounts may be deducted from their

- 24 A. Yes. This would apply lightly, because,
- as you've seen from our contracts, we don't have

23

holdback?

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The way that we use that term is in the event that an attorney were to be grossly over their delinquency rate within their holdback amount, we would not advance the full amount of the future contracts to the attorney without that delinquency being remedied from those advances.  So in the event an attorney was a thousand dollars over their holdback or whatever, and the advance was 1,200, we would advance 200 and retain the thousand, because the attorney's account was negative.  Q. Okay. Do you see the next provision that says No Interest?  A. Yes.  Q. And this provision is bolded; is that
event that an attorney were to be grossly over their  delinquency rate within their holdback amount, we would  not advance the full amount of the future contracts to  the attorney without that delinquency being remedied  from those advances.  So in the event an attorney was a thousand  dollars over their holdback or whatever, and the  advance was 1,200, we would advance 200 and retain the  thousand, because the attorney's account was negative.  Q. Okay. Do you see the next provision that  says No Interest?  A. Yes.
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thousand, because the attorney's account was negative.  Q. Okay. Do you see the next provision that  says No Interest?  A. Yes.
12 Q. Okay. Do you see the next provision that 13 says No Interest? 14 A. Yes.
13 says No Interest? 14 A. Yes.
14 A. Yes.
15 Q. And this provision is bolded; is that
16 correct?
17 A. Yes.
Q. And it says, "It is essential for the
19 client to understand that their post-petition payments

cost them zero percent interest. This is a

Do you see that?

Yes.

post-petition factoring agreement between the attorney

and BK Billing. There is no financing cost to the

20

21

22

23

24

25

debtor."

Α.

- 1 A. This is a printout of invoice details for
- 2 a Castle Law client, Huzaifah Babikir.
- 3 Q. All right. And, generally, can you
- 4 provide a summary of what this Exhibit A is telling you
- 5 about the Castle Law client Babikir and payments
- 6 **that** --
- 7 A. Yes. This shows the advances that were
- 8 paid, according to this particular contract or invoice,
- 9 and then the payment receipts that have been received
- 10 in accordance with that contract.
- 11 Q. Okay. And how many payments were
- 12 received, according to that contract?
- 13 A. It appears to be six.
- 14 Q. And was that all of the payments that were
- 15 expected for that contract?
- 16 A. No.
- 17 Q. Would you agree with me that if we
- 18 calculated up the missed payments, that the amount
- 19 would be about \$1,100?
- 20 A. Yes.
- 21 Q. Okay. And based upon your testimony
- yesterday, would it be fair for me to assume that BK
- 23 Billing has not taken any type of collection actions
- 24 against this Babikir, formal type of lawsuits,
- 25 small-claims court, anything like that?

	. ago 100
1	A. Yes.
2	Q. All right. You would also agree that
3	Castle Law, to the extent that you are aware of, has
4	not also filed any type of small-claims actions or
5	anything against client Babikir, correct?
6	A. To my knowledge, that is my understanding.
7	Q. All right. I'm going to jump around a
8	little bit, because I'm trying to cover some questions
9	that I have based upon your answers to Mr. Miller's
10	questions over the last day.
11	The first thing I want to ask is,
12	sometimes his questions have talked about factoring
13	fees, and I understand from your testimony would it
14	be fair that BK Billing's position is they are
15	factoring contracts that a law firm has with the law
16	firm's client? Would that be correct?
17	A. Yes.
18	Q. To the extent that the contract is for
19	attorneys' fees, it is what it is. True?
20	A. Yes.
21	Q. Okay. But, specifically, BK Billing is
22	not factoring attorneys' fees, per se? In other words,
23	they are not hiring a client let me strike that.
24	A consumer is not hiring BK Billing and
25	agreeing to pay BK Billing fees and they are factoring

- 1 with that some type of arrangement with the law firm.
- 2 True?
- 3 A. That would be correct, yes.
- 4 Q. All right. So to the extent that you've
- 5 been answering any questions in which the phrase
- 6 "factoring fees" -- would it be fair that what you are
- 7 actually -- your company is actually factoring, to my
- 8 understanding, is contracts?
- 9 A. Yes. We are factoring the accounts
- 10 receivable of a service provider -- in this case,
- 11 attorneys -- who verify that accounts receivable in the
- 12 form of service contracts.
- Q. Okay. Mr. Miller -- let me -- again, I'm
- 14 jumping around.
- You were asked some questions, and I think
- even today touched upon what's called the company's
- 17 underwriting policies or procedures. In 2017 -- in
- July, for example, of 2017, I think you were shown some
- 19 documents involving Castle Law. Did BK Billing work to
- 20 ensure that there were proper disclosures to consumer
- 21 clients of Castle Law Firm during their underwriting
- 22 analysis?
- 23 MR. MILLER: Objection to form. I'm not
- 24 sure I understand your question, but if he does, he can
- 25 answer it.

1	Q. Makes sense.
2	And just for clarity, when you use the
3	word "shrinkage," you're talking about, like in a
4	retail context, shoplifting
5	A. Yes.
6	Q or damaged product. It hurts your
7	bottom line
8	A. Yes.
9	Q correct?
10	A. Yes.
11	Q. Okay. In the context of factoring of
12	bankruptcy accounts receivables, then, would you agree
13	that part of this fit that you are talking about is
14	that you want to have clients your law firm clients
15	who you perceive to be ethical? Would that be fair?
16	A. Yes.
17	Q. You also want to have law firm clients
18	that you feel make an effort to meet the requirements
19	of the bankruptcy law. Would that be fair?
20	A. Yes.
21	Q. And if you did not have a bankruptcy law
22	firm client that was meeting those, would it be fair
23	for me to assume that you would end the relationship
24	with that client?
25	A. Absolutely.
1	

1	Q. Because it's not in your best interests
2	and your business interests, as far as you are a
3	witness and a CEO of BK Billing, to have that
4	relationship.
5	Would you agree with that?
6	A. Yes.
7	Q. You also talked I think there was some
8	testimony yesterday and I'm not a touchy subject,
9	because I'm not trying to hold you to it. I realize
10	that this could be a transcript that could be open to
11	the public. But I think that there was some testimony
12	that there was a certain type of fee that the contract
13	allows BK Billing to possibly charge a law firm client,
14	but you indicated might not be charged in every
15	situation.
16	Do you remember that testimony?
17	A. Yes.
18	Q. Okay. If your would it be correct for
19	me to assume that if you charged the fee that the
20	agreement allows you to charge each time, that would
21	help your firm cover costs, lights, electricity,
22	employee salary, whatever it is, rent? It helps your
23	company's overhead.
24	Would that be a fair statement?
25	A. Yes.

- 1 speculation, but he can answer.
- THE WITNESS: No, it would not surprise me
- 3 if an attorney engaged in a similar type of strategy
- 4 for that.
- 5 Q. (By Mr. Koehler) Okay. Mr. Miller was
- 6 asking you questions about the information, I think the
- 7 way you described it, research and cases from across
- 8 the nation that you willingly provide to your clients
- 9 as a service to those. Some of those questions I think
- were a little bit yesterday, you've also asked about
- 11 those this morning.
- 12 Do you recall that?
- 13 A. Yes.
- 14 Q. Would you agree with me that if a law
- 15 firm -- and I'll give you an example -- like my client,
- 16 Castle Law, had to do all of the research on its own,
- 17 that that would cause it, potentially, to have to
- 18 charge its clients more money in order to carry out
- 19 that research?
- Would that make sense?
- 21 A. Yes, that would make sense.
- 22 Q. So by Castle Law using the research -- the
- information, as you correctly described it, that your
- 24 company has accumulated, that, arguably, is a benefit
- 25 that Castle Law is helping pass along to its clients by

1	not having to charge them more money to do that
2	research on its own. Fair?
3	MR. MILLER: Objection. Calls for
4	speculation.
5	You can answer.
6	THE WITNESS: Yes, that is fair.
7	MR. KOEHLER: Okay.
8	Q. (By Mr. Koehler) Mr. Miller was also
9	asking you questions about the information that you
10	share with your clients about different actions that
11	have been brought by U.S. Trustee's offices across the
12	country.
13	Do you remember those questions?
14	A. Yes.
15	Q. And you've shared information with your
16	clients, including Castle Law, about some of those
17	lawsuits, is my understanding. True?
18	A. Yes.
19	Q. Would you expect that the U.S.
20	Trustee's the different regional offices also would
21	share information about these actions that they've
22	taken that relate to your company, amongst themselves?
23	MR. MILLER: Objection. Calls for
24	speculation.
25	You can answer.

- 1 way we know how to get a post-petition bankruptcy
- 2 receivable is through the process of bifurcation.
- 3 Q. (By Mr. Koehler) And it's not by
- 4 accident -- oops, I forgot to do half my services
- 5 before the bankruptcy is filed; I guess I'll go ahead
- 6 and bifurcate this agreement -- it's a planned process.
- 7 Would that be a fair statement?
- 8 A. Yes.
- 9 Q. All right. You've answered questions over
- 10 the last several hours between yesterday and today
- about the underwriting process and evaluating, for
- 12 example, some information with regards to the law
- 13 firm's client. So there might be bank statements or
- 14 paycheck records or something like that.
- 15 Do you recall those questions and your
- 16 answers about those documents?
- 17 A. Yes.
- 18 Q. All right. On the topic of the law firm's
- 19 clients and, for example, the sophistication of a
- 20 client, would you expect that a client that is needing
- 21 bankruptcy services -- potential bankruptcy services,
- 22 and knowing enough to search out a law firm, has at
- least some level of sophistication to be able to make
- 24 these types of decisions about their personal finances?
- 25 A. Yes.

- 1 Q. All right. If you were wanting to try to
- 2 get a viewpoint, an opinion, if you will, because --
- 3 strike that. Let me back up.
- 4 Would it be fair for me to say that in
- 5 your business model BK Billing does not, for example,
- 6 call up a law firm's client and have a ten-minute
- 7 interview where they are asking questions and having
- 8 the client answer questions as far as trying to gauge
- 9 that client's specific sophistication? Would that be
- 10 fair?
- 11 A. Yeah, that does not happen.
- 12 Q. Would you -- as the CEO of BK Billing,
- 13 would you want to obtain the viewpoint or opinion about
- 14 sophistication of a client from a law firm that
- 15 regularly deals with consumers, or would you want to
- 16 try to get or rely upon the opinion, for example, of a
- 17 government lawyer who has been a 30-year bureaucrat? I
- 18 mean, whose opinion would you trust more?
- 19 A. We, as a rule, default to the service
- 20 provider and the service provider's opinion.
- Q. Do you value that they have daily
- 22 interaction with these types of consumer clients versus
- 23 a government lawyer?
- A. We would expect it.
- 25 Q. Would you also expect that -- based upon

- 1 my prior questions a few minutes ago of wanting to deal
- with ethical lawyers, that you would be wanting to have
- 3 relationships with lawyers and law firms that are
- 4 interested in looking after the best interests of their
- 5 clients?
- 6 A. That is one of the key criteria.
- 7 Q. And that would include topics such as
- 8 conflicts of interest or anything. Would that be fair?
- 9 A. Yes.
- 10 Q. All right. And based upon your
- 11 experience, would you trust the clients that you are
- working with to be able to provide that type of
- analysis, or would you expect that a government lawyer,
- 14 who has been with the government for 30 years, for
- example, would be in the best position to make that
- 16 analysis?
- 17 MR. MILLER: Objection. Calls for
- 18 speculation.
- 19 You can answer.
- 20 THE WITNESS: It is my experience that
- 21 there are varying degrees of sophistication amongst
- 22 service providers that we deal with or that we work
- 23 with.
- 24 However, generally speaking, the consumer
- 25 attorneys that we work with have their boots on the

- 1 ground, so to speak, and understand the actual needs of
- 2 the people that are coming to them for service, and
- 3 their viewpoint as to how to best meet their clients'
- 4 needs and their consumers' needs would hold weight, in
- 5 my mind, as opposed to a bureaucratic opinion, yes.
- 6 Q. (By Mr. Koehler) Okay. I asked you,
- 7 before you came in here today, to read -- there is a
- 8 plaque in the lobby of this U.S. Trustee's office. Did
- 9 you read that?
- 10 A. Yes.
- 11 Q. And would you agree with me that it
- 12 generally said that the U.S. Trustee's office -- that
- 13 their goals are to preserve the integrity and
- 14 efficiency of the bankruptcy process, the bankruptcy
- 15 system?
- 16 MR. MILLER: Objection. It exceeds the
- 17 scope of my direct examination of the debtor, and it's
- 18 irrelevant, but he can answer.
- THE WITNESS: Yes.
- Q. (By Mr. Koehler) Okay. And would you
- 21 agree with me that if you were trying to achieve
- 22 efficiency, that it would be more efficient to have a
- 23 conversation with someone than to file, in your words,
- 24 a spurious lawsuit?
- 25 MR. MILLER: Objection. Same objection I

	<del>_</del>
1	raised before.
2	You can answer.
3	THE WITNESS: In my opinion, yes, I would
4	think a congenial conversation would be more efficient
5	than an adversarial process, yes.
6	Q. (By Mr. Koehler) And you're an experienced
7	businessman; my expectation is that you've had such
8	conversations in the past and I'm guessing but
9	they always don't work themselves out, and they could
10	lead to a lawsuit.
11	Would that be a fair statement?
12	A. Yes.
13	Q. But you would agree that if you wanted to
14	be efficient, then it would be better to try to have
15	the conversation first rather than file the lawsuit
16	first.
17	Would that be a true statement?
18	MR. MILLER: Objection. It calls for
19	speculation and exceeds the direct examination.
20	You can answer.
21	THE WITNESS: Yes.
22	Q. (By Mr. Koehler) All right. In my
23	understanding is your firm actually tried to have such
24	a conversation with the plaintiff in this lawsuit,
25	Mr. Casamatta, like 18 months ago or so.

1	Would that be fair?
2	A. Yes, I believe that's right.
3	Q. All right. Were you able to have that
4	meeting?
5	A. I do not believe so, no.
6	Q. Have you talking about the Department
7	of Justice system as a whole, and the lawsuits that
8	have been filed in various jurisdictions against your
9	clients, has anyone from the Department of Justice ever
10	reached out to you, before filing the lawsuit, to have
11	a conversation to learn about the business model, maybe
12	talk about if there's ways to tweak it?
13	I don't mean to imply that the model is
14	wrong, but sometimes you can always improve upon
15	something.
16	Has anyone in the Department of Justice,
17	as a whole, ever reached out to your company to have
18	such a conversation?
19	MR. MILLER: Objection. Exceeds the scope
20	of direct examination.
21	You can answer.
22	MR. KOEHLER: You can have a continuing
23	objection, Adam.
24	MR. MILLER: Okay. That's fine.
25	THE WITNESS: Not not to my knowledge,

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1 no. 2 (By Mr. Koehler) If such a conversation Q. 3 was occurring, I would assume, because you are the CEO of the company, that you would know of it. 5 Α. Yes. 6 Okay. Would you welcome such a Ο. 7 conversation? 8 Α. Absolutely. 9 Does your company have anything to hide Q. 10 with regard to this business model? 11 Α. No. I believe our marketing efforts have 12 proven that. 13 And let me clarify. I understand you have 14 proprietary information that you don't want to share, 15 but you're not opposed to having a conversation about 16 the model, in general, with anyone from the Department 17 of Justice, whether it's in the Western District of 18 Missouri or Maine or Hawaii or anywhere else. 19 Would that be a fair statement? 20 Α. Yes, we would welcome that conversation. 21 MR. KOEHLER: All right. No further questions. 22 Thank you. 23 MR. MILLER: I have some brief redirect. 24 THE WITNESS: Okay.

25



25